

**Parent and Carer Code of Conduct**

**Date updated: April 2024**

**Date of next review: April 2025**

Woven Nursery’s Expectations of Parents/Carers, we expect you to:

At Woven, we aim to create a safe, nurturing, and respectful environment for all children, staff, and families. We kindly ask parents/carers to adhere to the following guidelines to support our shared goals:

**Attendance and Communication**

• Ensure that your child attends regularly.

• Notify the preschool on the first day of absence if your child is unwell.

• Be punctual, particularly at collection time. If you are running late, inform staff as soon as possible; late fees may apply.

• Keep us informed of any changes to your emergency contact details.

**Engagement with Learning**

• Speak to staff about your child’s interests and learning progress.

• Respond, either in writing or verbally, to express your opinions of your child’s development.

• Encourage your child’s efforts and achievements.

**Dress Code and Preparedness**

• Dress your child in clothing suitable for Nursery activities—clothes that can get messy, allow freedom of movement, and are weather-appropriate.

• Provide appropriate footwear for running, climbing, and outdoor activities.

**Health and Safety**

• Inform us of any medical conditions, allergies, intolerances, or food preferences that may affect your child.

• Notify us if someone different is collecting your child. If this person is not listed on your “All About Me” form, send a photo along with a password, and ensure they bring ID for verification.

**Respectful Communication**

• Communicate respectfully and calmly with all staff members.

• Verbal or physical abuse will not be tolerated. If this occurs, the conversation will end immediately, and if necessary, the incident will be reported to relevant authorities such as the Police. Participation and Feedback

• Read preschool correspondence, including Tapestry updates, newsletters, and the Parents Facebook page.

• Speak to your child’s key person if you have any concerns or questions.

We value our partnership with parents and carers and appreciate your cooperation in fostering a positive and supportive environment. If you have any questions about this code of conduct, please feel free to speak with a member of our team.